

Consumer Market Flashpoints: Between Uncertainty and Opportunity

August 2023

INTRODUCTION

Scope

Key findings

Exploring Consumer Market Flashpoints

Drivers of Consumer Market Flashpoints

Consumer Market Flashpoints uncovered

RISING INEQUALITY

Global i ncome g ap widens a midst c ost-of-living c risis

Doing nothing is not an option

Lidl UK raises salaries for the third time in a year

Debris of social action falls on the companies

Unlock potential through closing the gaps

MASS MIGRATION

Embracing immigration is strategic solution to stagnating economic growth

How immigrants drive economic growth

Canada: M ass immigration to transform the nation

Amazon, Starbucks and adidas among others pledge to hire and train 250,000 refugees

John Legend launches skin care line Loved01 for melanin-rich skin

Unleash the advantages of multiculturalism

ANOTHER PANDEMIC

Major consumer shifts as a result of the pandemic

How to build resilience and be ready for the next pandemic

Marks & Spencer uses packaging to highlight health threats and educate consumers

Collaboration between Xbox and Calm to improve the mental health of gamers

Be ready or be sorry

INTERPLAY BETWEEN THE FLASHPOINTS

Navigating the reality of polycrisis

Guylian streamlines product portfolio to build agility and discover new opportunities

Unilever streamlines product range to enhance efficiency

Connect flashpoints, build resilience

CONCLUSION

Key takeaways

Consumer Market Flashpoints: How to win

Evolution of Consumer Market Flashpoints

Questions we are asking

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