

# Voice of the Consumer: Mobility 2025 Key Insights

June 2025

**Table of Contents** 

### TOP HIGHLIGHTS IN VOICE OF THE CONSUMER: MOBILITY 2025 KEY INSIGHTS

Key findings

### **EXECUTIVE SUMMARY**

Why read this report?

### INTRODUCTION

Understanding today's automotive and mobility landscape

Global commuter: One in two consumers who commute to work do so every weekday

### URBAN CONSUMERS DEMAND "ON-DEMAND" SOLUTIONS

Commuters need flexible and on-demand solutions

Young urban consumers shift from vehicle ownership to shared services

Case study: Cycle to Work with Forest initiative for e-bike subscription

# LESS-(CAR)BON COMMUTE

Sustainable is the new standard for getting around in cities

More people are choosing low-carbon rides

Case study: Lyft launches "Green" mode to allow users to hail EVs or hybrids

## CHARGING THE FUTURE: EV READINESS

EV growth led by educated youth but slowed by cost barriers

Plugging into the right market: Who is ready for EVs?

Case study: EV adoption in Southeast Asia – affordability and charging lag behind

### AUTONOMOUS TECH GAINS TRUST

Trust and acceptance comes with consumer familiarity

Regional differences and regulations for robots

# **AUTO SHOPPING IN 2025**

Shopping new: Evolving consumer expectations

Shopping second-hand: Primarily driven by price and availability

Case Study: eBay reinvents online car buying

# CONCLUSION

Opportunities for growth

# ABOUT OUR RESEARCH

Overview of the Voice of the Consumer: Mobility Survey Why is Euromonitor's consumer insights data unique?

# About Euromonitor International

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- Strategy Briefings: Global or regional in scope, and focussing on the most important themes shaping consumer demand, the key markets, competitive environment and future outlook across a range of industries.
- Company Profiles: Analysis dedicated to the world's most significant companies, with detailed insight into their activities, focus of operations, their competitors, their geographic presence and performance.
- . Country Reports: For an in-depth understanding of specific countries, whether by industry, economic metrics or consumer

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